

DIGIOP GoMobile for Apple iOS

Revision 02.26.2016



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1.0 Overview

DIGIOP GoMobile allows you to use your phone or tablet to connect to and view live video from your DIGIOP Elements DVR or NVR anywhere, anytime. Additional port forwarding in your router and in any software firewalls will be needed. See the latest **DIGIOP Control User Manual** for more information on network configurations.

Note: This product will use a large amount of data, and we recommend you connect to WiFi when available. You are responsible for all data charges. Please contact your carrier's customer service to confirm data availability.

Requirements: DIGIOP Server 9.0.158 or greater, Apple iOS 8.x or greater

2.0 Using DIGIOP GoMobile

To install the DIGIOP GoMobile app on your iPhone or iPad, go to the Apple AppStore and search for DIGIOP in the iPhone App section. Download and install DIGIOP GoMobile.

2.1 Login

- 1. Launch the DIGIOP GoMobile app. When prompted, enter your **User Name**, **Password**, and **Customer Name**. **Site** will be *elements.digiop.com*.
- 2. Select **Auto-Login** if you wish to automatically login with these credentials each time you launch the GoMobile app.
- 3. Click on Login.

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2.2 Select Cameras

- 1. Click on **Select Feed.** Select a DIGIOP system, then select a camera. Live video for that camera will display in a 1x1 frame.
- 2. To switch cameras, select the camera name on the bottom right, and select a new system and camera.
- 3. Video can be viewed in either portrait or landscape. When the phone rotates, the app will reposition and scale the video appropriately.





2.3 Single Tap to Full Screen

1. Tap once on the screen to switch to Full Screen mode. Tap again to toggle back to Select Feed mode.



2.4 Layout Options

- 1. While in Select Feed mode, select 1x1, 1x2, or 2x2 across the top to switch between frames that display 1, 2, or 4 cameras.
- 2. Click **Select Feed** in each frame to choose a new system and camera to be displayed in that frame.
- 3. As in a 1x1, tap once on the screen to switch to Full Screen mode. Tap again to toggle back to Select Feed mode.



2.5 Double Tap to 1x1

1. Double tap on a camera to send it to a Full Screen 1x1.



2.6 Save Images

1. Press the home button and lock button at the same time to save an image of the camera(s) on the screen.

2.7 Logoff

1. Select **Logoff** in the top left to log out of the application.